Avaya IP Office UC110 Module
Installation and Set Up
Telquest Tech Support

Note: The UC110 will only work on KSU's with Release 8.0 and higher.

Power the KSU down

Install the UC110 Module in any slot.

Power the KSU up.

Connect the KSU and your computer to the same LAN.

Do not use the RJ-45 Jack on the front of the UC 110 Module.

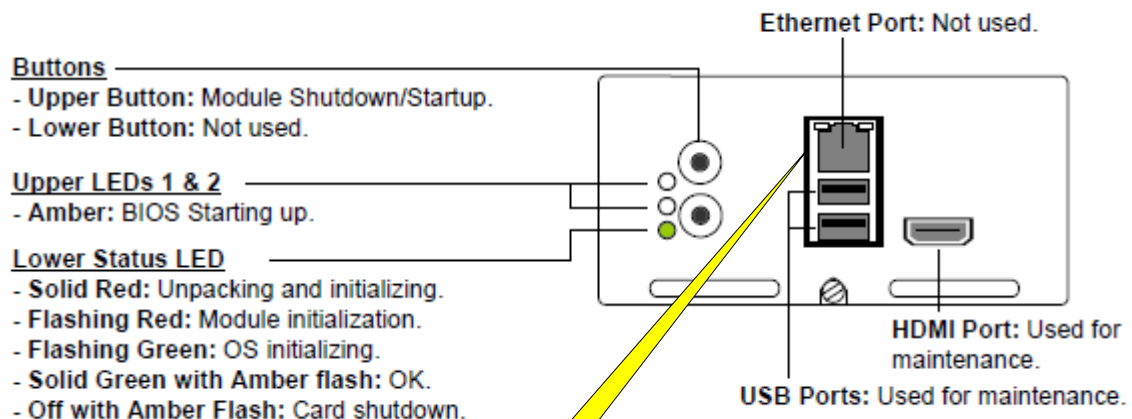The UC110 can be accessed by using the IP Address of the KSU followed by Port Number 7070

Example:
If your KSU is 192.168.1.123 then the UC110 will be found at http://192.168.1.123:7070

The Logon is: **webcontrol**
The Password is: **web**

Button and LED Info for the UC110 Module, Front View:

Ethernet Port: Not used.

Buttons
- Upper Button: Module Shutdown/Startup.
- Lower Button: Not used.

Upper LEDs 1 & 2
- Amber: BIOS Starting up.

Lower Status LED
- Solid Red: Unpacking and initializing.
- Flashing Red: Module initialization.
- Flashing Green: OS initializing.
- Solid Green with Amber flash: OK.
- Off with Amber Flash: Card shutdown.

HDMI Port: Used for maintenance.

USB Ports: Used for maintenance.

DO NOT Connect to this port...   DO NOT remove the protective cover...

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After you connect to the UC110, follow these instructions:
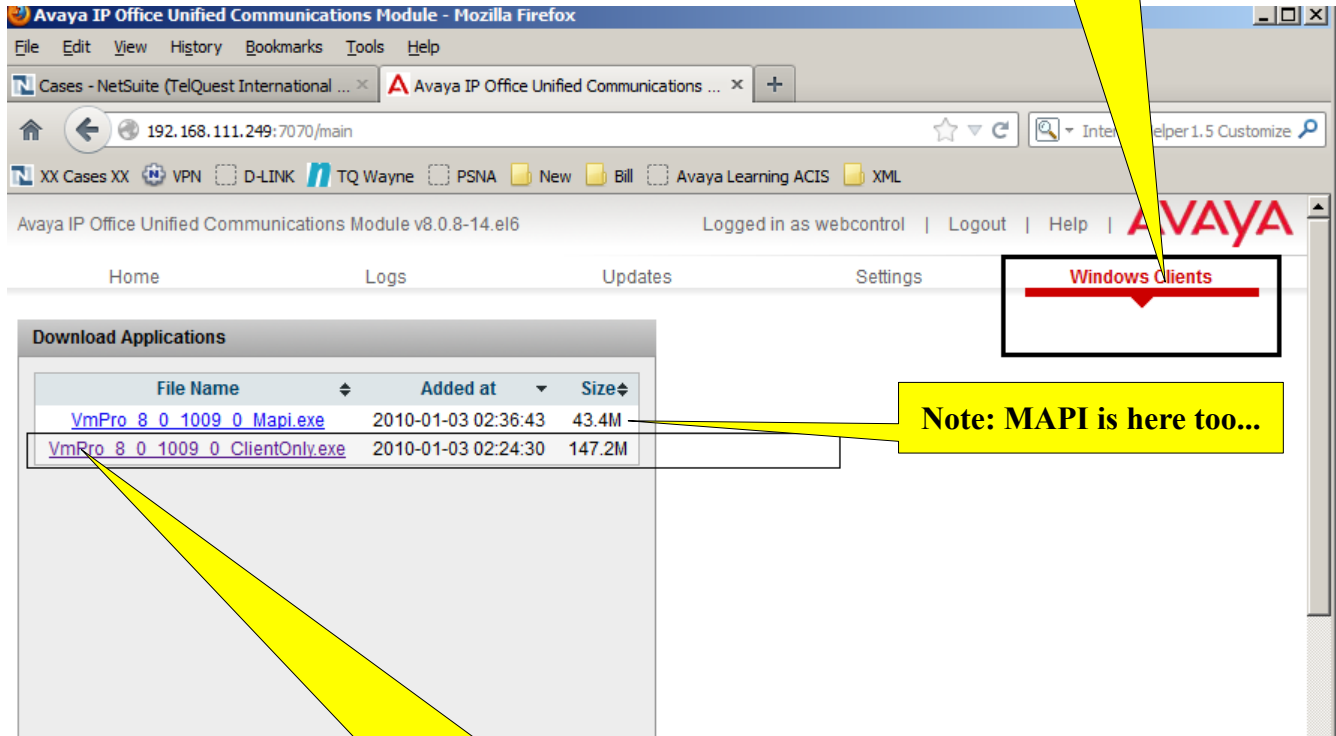
After you install the VM Pro Client, you can begin to program it or use the VM Pro Exercises Manual and learn the product.

VM Pro Exercises
http://www.ipofficeinfo.com/docs/voicemail_pro_exercises.pdf

VM Pro Implementation
http://downloads.avaya.com/css/P8/documents/100163127

VM Pro Installation
http://downloads.avaya.com/css/P8/documents/100162853

KSU Set Up for UC110

You really don't need to make any changes here.
Just look at it to be sure it is correct.

1. Click here...

2. Click here...

3. Select this...

VM Pro Client Icon

This is the default
INTERNAL
IP Address of the UC110

Do not change this.
This is not where you set the
LAN IP Address of the VM

Most of the programming will be done using the VM Pro Client software.

A quick test to see if the UC110 is working is to dial *17 (STAR 17) on a phone and see if the greeting answers you.

You can connect INITIALLY to the UC100 by using the KSU's IP Address and Port 7070.

Example:
My KSU is set to 192.168.111.123
I would use any web browser and enter http://192.168.111.123:7070 into the Address Bar.

Connecting to the UC110 by this IP Address and Port Number, is usually done once during setup.

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Once you have made the INITIAL connection to the UC100 via the KSU's IP Address and Port 7070 with a browser, you can continue with the set up.

The Logon is   webcontrol
The Password is   web

<mark>The UC100 needs a LAN IP Address to send out Emails and any other feature that require a network connection.</mark>

It is internally connected to the LAN jack on the rear of the KSU.

1. Click here...

2. Click here...

Note: This IP Address Should be different than the KSU's.

3. Set these four areas to work on your network

Now the UC100 will have its own LAN IP Address.

You will use this IP Address in the future to Service the UC110.

To program the UC110 (VM Pro) you will use the VM Pro Client.

**1. Click here to start the VM Pro Client...
It may take awhile to load up...**
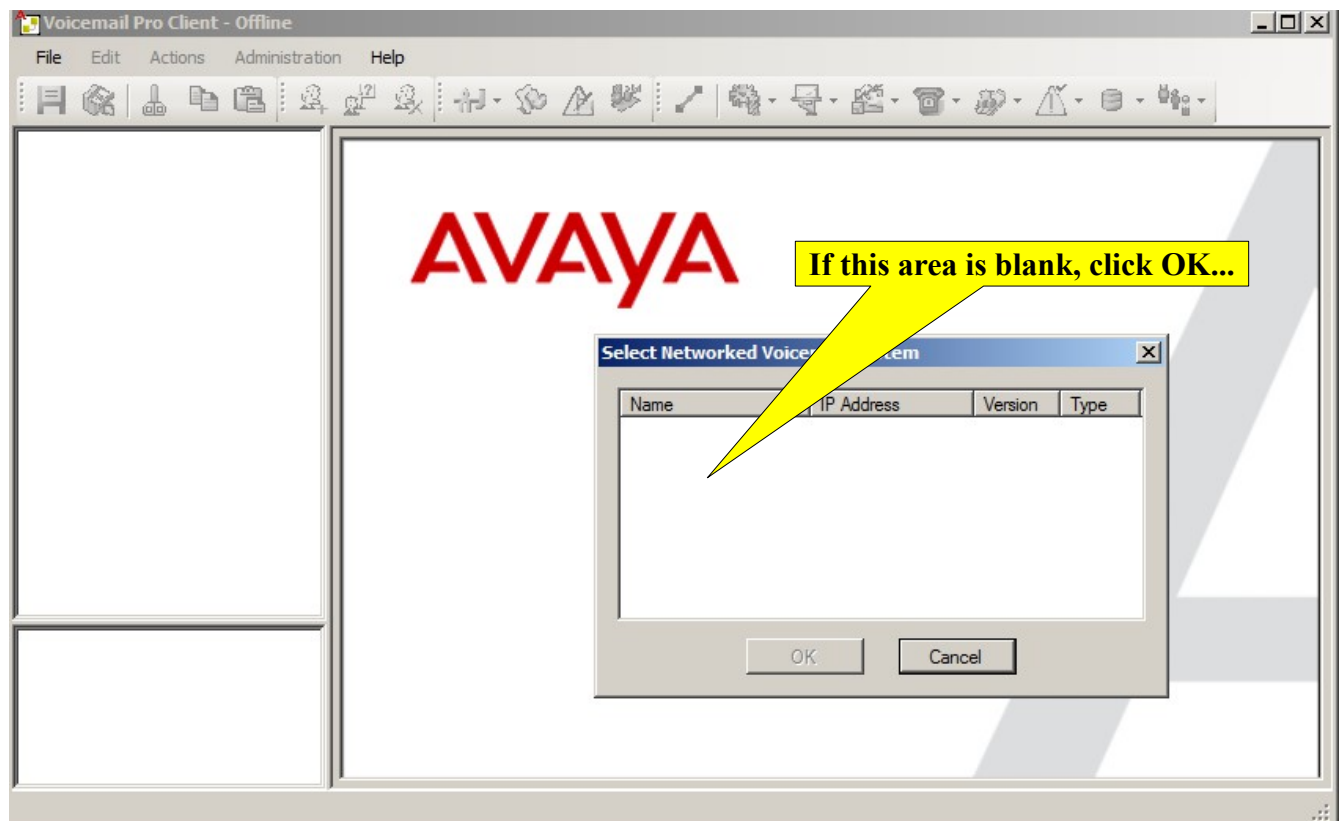
This is the Manager Program
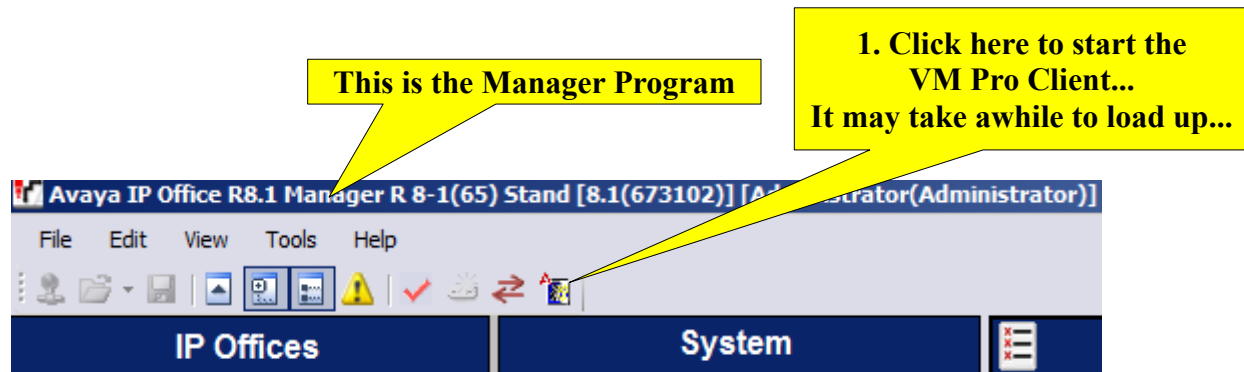
You will see a screen like the one below:

If this area is blank, click OK...

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You will see a pop up like this:

1. Select Online

2. Click OK

Select Voicemail Pro Client M...

Select Mode

⊙ Online   (VmPro server is on LAN or WAN)

○ Offline   (Offline mode for Windows)

○ Offline   (Offline mode for Linux)

OK   Cancel   Help

Administrator
For both...

You will see a pop up like this:

VmPro Login

Please enter a User Name. This is the name that the workstation software installed on this PC will use.

Login

User Name: Administrator

User Password: Administrator

Unit Name\IP Address: 192.168.111.249   ▼   Browse...

Back   Login   Cancel   Help

1. Enter the IP Address
You entered on Page 4